

The basics

## Parent Accounts

See the story of your child's day

### How to connect with your child's class

Your child's teachers will need to invite you to join their class. They can either invite you by text, email, or send home a parent code.

# Parent Accounts

What if a parent was contacted as year 10 teacher?

Students can add a soft email address to the same account and track the progress across different classes. It's simple!

How far back in time can parents see feedback on their work?

Parents can see the last two weeks of feedback on their work. If parents want to view a longer history they can contact the class teacher or the ClassDojo team.

How can a parent contact with the class?

Parents can enter the parent contact details to the account and then the contact with a soft email address.

What if a parent gets notified by ClassDojo?

ClassDojo notifies parents when they receive a new private message or a new Class Story post so they can see the class progress to the Student Story and also they can review the feedback for the class.

## Useful resources

### ClassDojo Privacy Centre

Visit [classdojo.co.uk/PrivacyCentre](https://www.classdojo.co.uk/PrivacyCentre) to see how ClassDojo protects its entire company of teachers, parents and students.

### ClassDojo emails

Visit [classdojo.co.uk/emails](https://www.classdojo.co.uk/emails) to see answers to a range of ClassDojo questions! Still need help? Email us at [parents@classdojo.co.uk](mailto:parents@classdojo.co.uk)